

JOB TITLE: Ambulance Care Assistant

LOCATION: Various hospitals. Head Office based in Greenhithe

HOURS OF WORK: 45 hours per week, between Monday – Friday

SHIFT PATTERN: Rota Basis

RATE OF PAY: £8.50 per hour

Job Summary

We are a CQC registered non-emergency ambulance service providing transportation for NHS trust patients, conveying over 400,000 patients every year.

The successful candidate will convey non-emergency patients to and from their designated appointments in a safe, effective and efficient manner. The individual will ensure the well-being of patients in their care from showing empathy and providing reassurance, through to assessing and monitoring patients' physical well being. Where necessary they will provide medical assistance in line with PTS training provided by Savoy Ventures Ltd

Responsibilities and Duties

- Provide assistance for patients to access vehicles
- Work in a single or double crew and be able to provide assistance to patients with various mobility classifications
- Ensure that patients have all relevant and necessary paperwork, medication etc.
- Demonstrate care and understanding for patients and any medical conditions they may have
- Maintain confidentiality and discretion at all times
- Ensure that when dropping off patients following their appointments/ discharge, they are left in a safe and secure environment
- Inspecting and completing daily vehicle and equipment checks
- Check and replace equipment of vehicles
- Comply with the safe systems of work

Person Specification

- Experience from a patient focused environment is desirable
- Up to date first aid qualification is desirable - but not essential training to be provided
- Ideally good geographical knowledge of South East London area
- For insurance purposes the candidate must have at least 2 years driving experience in the UK on a full driving license with no previous penalties for drink driving or insurance related convictions (even if these are now spent)
- Must have no more than 6 live penalty points on your current driving license
- Highly patient focused in attitude with caring approach.
- Good communication skills.
- Good general education
- Strong work ethic and willing to go extra mile to deliver good patient care.
- Able to work both individually and in a team.
- Good written communication skills.

All successful applicants will be subject to an enhanced DBS disclosure and previous employment referencing

Job Types: Full-time, Permanent

Salary: £8.50 /hour